

Snow Business International Limited Terms of Hire.

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- 1.1 All hire is subject to our normal 'Terms and conditions of business'.
- 1.2 The hire period commences at 17.30hrs on the day of despatch and terminates at 17.30hrs on the date of return.
- 1.3 Snow Business will organise the delivery of goods to the customer unless other arrangements have been made and confirmed in writing. The customer will pay any expenses incurred by Snow Business in delivering goods.
- 1.4 The customer must check equipment for damage or faults upon arrival. Snow Business checks all equipment before each and every dispatch but damage may occur in transit creating faults. Any breakdown or unsatisfactory working of equipment must be immediately reported to Snow Business and certainly before the equipment is due to be used.
- 1.5 The customer will ensure that rental equipment is used correctly and safely and as per any instructions provided by Snow Business.
- 1.6 The customer will organise and pay for the return of the goods to Snow Business in Stroud, by 17.30hrs on the date specified in the contract, unless other arrangements have been made and confirmed in writing. Failure to do so will result in the customer paying for a further week's rental.
- 1.7 All equipment must be drained of fluid before return. Failure to disconnect the fluid reservoirs will result in equipment being flooded and thus having to be taken out of service for cleaning and drying. A charge of £50.00 plus any consequential loss will be made.
- 1.8 The goods must be returned in a clean and serviceable condition. The customer shall reimburse all costs incurred by Snow Business in rectifying the condition of any equipment returned damaged or unclean and shall in addition pay a charge at the full weekly hire rate together with costs for repairs.
- 1.9 The customer agrees to pay Snow Business the full retail cost of any equipment lost, stolen or damaged beyond economic repair (without deduction for usage, wear, tear or age) and shall pay a charge at the full weekly rate until the equipment is replaced, taking out insurance to cover these costs if necessary.
- 1.10 Snow Business accepts neither liability nor responsibility for any consequential loss, incurred cost or damage due to, or arising from breakdown, delay or stoppage of the rental equipment through any cause whatsoever or Snow Business's inability to supply. Any claim will be limited to the value of the hire charge for the specific piece of equipment involved in any failure.
- 1.11 Should the customer wish to cancel the hire of equipment, Snow Business reserve the right to charge a cancellation fee based on the total invoice amount. If the equipment is cancelled within 72 hours of the hire period commencing, 50% of the total invoice amount will be charged. If the equipment is cancelled within 24 hours of the hire period commencing then the full weekly hire rate will be charged.