



Terms of hire for falling snow equipment and rental props

1 General

- 1.1 All hire is subject to our normal 'Terms and conditions of business'.
- 1.2 The hire period commences at 09.00hrs on the day of despatch and terminates at 09.00 hrs on the date of return.
- 1.3 Snow Business will normally organise delivery of goods to the customer unless other arrangements have been made and confirmed in writing.
- 1.4 The customer must check equipment or props for damage or faults upon arrival. Snow Business checks all equipment and props before each and every dispatch but damage may occur in transit creating faults. Any breakdown or unsatisfactory working of equipment or props must be immediately reported to Snow Business and certainly before the equipment or props are due to be used.
- 1.5 The customer will organise and pay for the return of the goods to Snow Business in Stroud, by 17.30 hours on the date specified in the contract, obtaining a receipt from Snow Business unless other arrangements have been made and confirmed in writing.
- 1.6 Snow Business accepts neither liability nor responsibility for any consequential loss, incurred cost or damage due to or arising from breakdown, delay or stoppage of the rental equipment or props through any cause whatsoever or Snow Business's inability to supply. Any claim will be limited to the value of the hire charge for the specific piece of equipment or props involved in any failure.
- 1.7 The goods must be returned in a clean and serviceable condition, the customer shall reimburse all costs incurred by Snow Business in rectifying the condition of any equipment returned damaged or unclean and shall in addition pay a charge at the full daily hire rate together with costs for repairs.

2 Equipment hire

- 2.1 The customer will ensure that rental equipment is used correctly and safely and as per any instructions provided by Snow Business.
- 2.2 **All falling snow equipment must be drained of fluid before return. Failure to disconnect the fluid reservoirs will result in equipment being flooded thus having to be taken out of service for cleaning and drying, a charge of £50 plus any consequential loss will be made.**
- 2.3 The customer agrees to pay Snow Business the full retail cost of any equipment lost, stolen or damaged beyond economic repair (without deduction for usage, wear, tear or age) and shall pay a charge at the full daily rate until the equipment is replaced, taking out insurance to cover these costs.
- 2.4 A cancellation charge of 75% on the machine hire alone (not the full order) will be made for any cancellations within 24 hours of the hire period commencing. If the goods have already been dispatched, the full hire charge will apply until the goods are safely returned.





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3 Prop hire

- 3.1 If any prop is hired and returned damaged, Snow Business will make a reasonable charge to the customer for repair or charge for a replacement at sale price, whichever is less.
- 3.2 Rental Ice Blocks and Ice Cubes should be fixed/ joined using the clear tape supplied. If other tape is used, and there is adhesive residue left on the blocks, then a cleaning charge (usually a minimum of £5.00 per block) will be made.
- 3.3 If rental blocks are returned damaged, to the extent that they can no longer be hired, the hirer will be liable for the cost of the damaged block at sale price.
- 3.4 Snow Business does not recommend silicon sealants and other similar adhesives for use in temporary installations of Ice Blocks and Ice Cubes. These products are difficult to remove and usually damage surfaces to the extent that blocks or cubes can no longer be hired – see 3.3.

Hirer's signature

Date

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